

# **Cloud Hotel Resorts Norway**

## **NiluferCalm Responsible Gaming & Guest Journey Guide**

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## ■ Cloud Hotel Resorts – Tranquility Chapter 1

Welcome to Cloud Hotel Resorts, a peaceful retreat nestled in the heart of Norway. Designed to nurture inner balance and contemporary leisure, our signature approach — CloudCalm™ — lies at the heart of everything we do.

At Cloud, relaxation and being responsible are not separate ideals — they're part of one unified journey. Whether you're unwinding in our thermal spa, savoring seasonal cuisine, or exploring our guided gaming lounge, every moment is curated to be both mindful and meaningful.

Our CloudCalm™ experience offers access to multilingual wellness consultants, personalized support services, and transparent tools for responsible entertainment and gaming. From the moment you arrive until the time you leave, we ensure clarity, care, and calm at every step.

■ Cloud Hotel Resorts ■ 12 Fjellveien Street, Bergen, Norway 5007 ☎ ■ +47 62 94 17 38 ■  
contact@cloudhotelresorts.com ■ www.cloudhotelresorts.com

■ Access to gaming and entertainment is strictly limited to guests aged 18 and over. With CloudHotelResorts™, relaxation is supported by purpose and responsibility.

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